
Purpose	Summarize local agency's role in communicating with vendors.
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Local Agency Role	<ul style="list-style-type: none">A. The WIC local agency is the primary point of contact for WIC vendors.<ul style="list-style-type: none">1. For areas with more than one local agency, one agency will be responsible for vendor management activities.2. Volume IV provides detailed information on vendor management policies and procedures, including, but not limited to:<ul style="list-style-type: none">a. Monitoringb. Trainingc. Resolution of complaintsd. Contracting.
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State Agency Role	<ul style="list-style-type: none">A. The State Agency provides support for local agency vendor management activities through:<ul style="list-style-type: none">1. Development of procedures, materials and training curriculum2. Risk analysis and high risk determination3. Assessment of sanction points4. Coordination of application process and final determination of approval/disapproval.5. Training of local agency staff.6. Statewide planning and evaluation of vendor activities, including investigations.7. Conducting administrative appeal hearings.
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